
Sandhills Pediatrics, Inc. Financial Policy

The physicians of Sandhills Pediatrics, Inc. are dedicated to providing the very best health care for your child/children. Our mission is always for the children. However, in order to assure the financial stability of our practice, we have adopted the following financial policy.

You are required to present a valid insurance card at **every** visit and as needed throughout your child's care. An acute care afterhours clinic is available Monday-Fri nights, Saturday mornings, and many holidays. Your insurance company can tell you if they will cover this service.

Commercial Insurance Carriers: We bill most insurance carriers for you if proper paperwork is provided to us. Any outstanding balances, co-payments, and deductibles are due prior to checking in/out for your child's appointments. Your agreement with your insurance carrier is a private one. However, we do staff our business office with professional account representatives who perform insurance follow up and are available by phone to answer questions about your child's account and refile outstanding claims. However, if an insurance carrier has not paid within 60 days of billing, the balance is due and payable in full by you.

Medicaid: Our office is a Medicaid-participating provider and we will bill Medicaid for you. It is the parent's responsibility to bring the annual Medicaid card in at each visit. Failure to bring a card will result in your being asked to sign a form stating that if current eligibility cannot be obtained from Medifax at the time of check-in that the parent may be liable for payment. We are always willing to work out payment arrangements if necessary.

Managed Care: Currently we participate with several managed care networks such as Blue Cross Blue Shield, First Carolina Care, Medcost, Aetna and Cigna. We do not participate with United Health Care and several others. We will, however, file your claim but you will be expected to pay the charges in full or show us that you have satisfied your deductible for the calendar year.

Blue Cross Blue Shield Healthcare Savings Account: HSA's and HRA's generally have a high deductible. Under our managed care agreement with Blue Cross Blue Shield we are to collect \$50.00 for each office visit. We will bill Blue Cross Blue Shield so that charges can go toward the deductible. Upon receipt of the BCBS explanation of benefits(EOB), advising us that these charges have gone toward your family's deductible, we will then bill you for the balance.

PAYMENT METHODS

Our office accepts the following payment methods:

Cash, Personal Check, Visa , Mastercard, and Discover. We also offer payment plans. As our insurance contracts require, copays are due at the time of visit. If copays are not paid at time of service, a \$15 charge will be applied.

For returned checks, we assess a \$25.00 NSF charge.

If balances are not paid according to terms, the parent understands that we will turn the account over to an outside collection agency. Patients with unpaid delinquent accounts may be discharged from the practice.

The parent is ultimately responsible for all fees for services. I have read, understood, and agree to the above financial policy for payment of professional fees.

Signature: _____

Date: _____